

# Warehouse Management (WM) IV

This case study explains the integrated warehouse management process of the physical inventory. A storage bin is checked by means of a continuous physical inventory.

## Product

S/4HANA 2023  
Global Bike

Fiori 3.0

## Level

Beginner

## Focus

Warehouse Management

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4.3

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## MOTIVATION

Warehousing is of significant importance for logistics.

For a company, it is of central importance to know about the precise inventory quantities and inventory values of its warehouse complex. The warehouse management thus gathers all position outflows and inflows both quantitatively and qualitatively. Incorrect postings, shrinkage, and operational errors, however, might lead to stock differences.

In order to reveal missing quantities and differences and in order to gather physical stocks, the warehouse management draws on physical inventory.

## PREREQUISITES

Before using this case study, you should be familiar with navigation in the SAP system.

In order to work through this case study successfully, it is not necessary to have finished the WM exercises although it is recommendable.

## Notes

This case study uses the Global Bike (GB) data set, which was created exclusively for SAP UA global curricula.



Process Overview

**Learning Objective** Conduct a physical inventory in the warehouse management.

**Time** 60 min

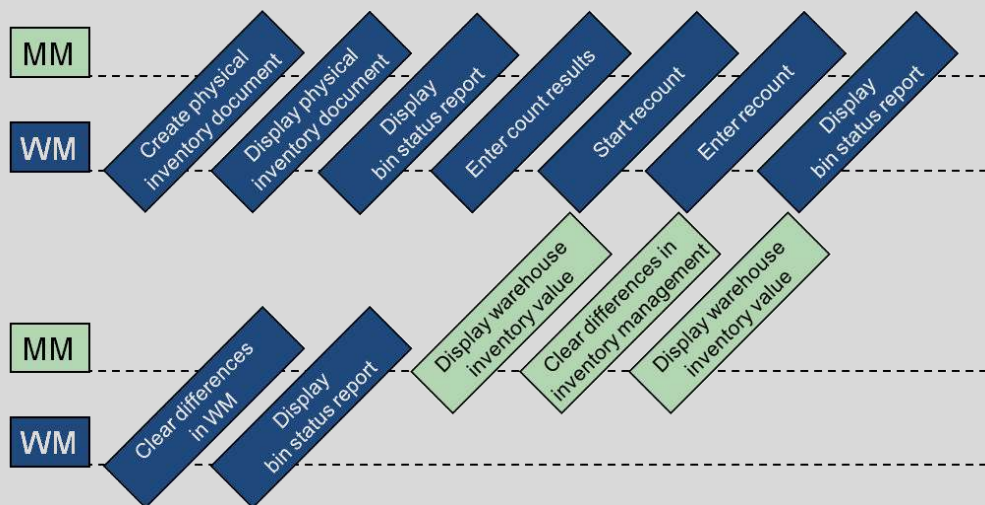
**Scenario** An internal security audit showed that, until now, there has been a mistake in the security concept. Through this mistake, unauthorized persons could have gained access to the pallet warehouse of the San Diego warehouse. For this reason, a continuous physical inventory will be conducted for all pallet warehouses that, according to the inventory control, contain materials and goods.

**Employees involved** Carolin Bruzik (Warehouse Supervisor)  
Sunil Gupta (Warehouse Employee)

The basis of a physical inventory in the SAP S/4HANA Warehouse Management is a system inventory record. In contrast to the sample-based physical inventory, documents are created directly when performing the continuous physical inventory because of the low number of storage bins that have to be checked. The affected storage bins are earmarked for counting and a status is set against the storage bin. In the next step, the activation of the physical inventory document causes the lock of all storage bins that are listed in the document but this can only be conducted if all outstanding transportation orders to the destinations have been completed beforehand. The lock can only be released after clearing the inventory - a manual release is not possible.

After the counting, the results have to be entered into the system. The same applies to any possible recounts. After the finalization of the physical inventory, the difference has to be cleared in the warehouse management system. Since the locked storage bins are released by clearing, this also applies if there are no differences.

Physical inventory is completed through the correction of the storage location stocks in MM inventory management. Thereby, not only the quantity difference is updated, but also the value difference.



## Table of Contents

Process Overview .....	2
Step 1: Create and Activate a Physical Inventory Document .....	4
Step 2: Display Physical Inventory Document .....	7
Step 3: Display Bin Status Report.....	9
Step 4: Enter Count Results .....	11
Step 5: Start Recount.....	13
Step 6: Enter Recount.....	15
Step 7: Display Bin Status Report.....	17
Step 8: Clear Differences in Warehouse Management .....	19
Step 9: Display Bin Status Report.....	20
Step 10: Display Warehouse Inventory Value .....	22
Step 11: Clear Differences in MM Inventory Management.....	24
Step 12: Display Warehouse Inventory Value .....	26
WM IV Challenge .....	28

## Step 1: Create and Activate a Physical Inventory Document

**Task** Create and activate a physical inventory document.

**Time** 5 min

**Short Description** Use the SAP Fiori Launchpad to create a physical inventory document

**Name (Position)** Carolin Bruzik (Warehouse Supervisor)

To create a physical inventory document, in the *Warehouse Management* area on the *Physical Inventory* page in the *Warehouse Supervisor* role use the app *Carry out Continuous Inventory*.

Start



In the screen *Carry out Continuous Inventory*, enter **100** as *Warehouse number*, **002** as *Storage type*, **STBN-\*###** (do not forget to replace ### with your number) as *Storage bin*.

100  
002  
STBN-\*###



Below you can find the *Program parameters* section. There, **LEARN-###** as Name of counter. Also make sure that the value **Only bins not yet counted** is not selected (this also displays storage bins from completed inventories). Compare with the screen below and confirm your entries with **Execute**.

LEARN-###  
Deselect Only bins not yet counted

**Program parameters**

Count date: 07/13/2025

Group number:

No. of bins per inv. record:

Required number of bins:

Bins with qty. less than:

No activity since (no. of days):

Max. no. of quants per bin:

Only empty bins:

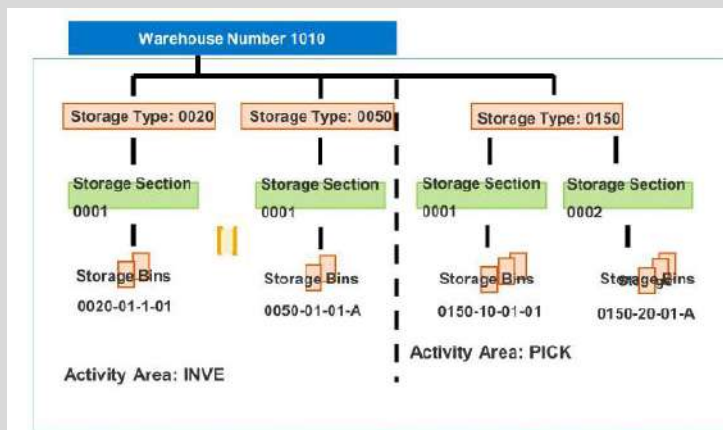
with dynamic storage bins:

Only bins not yet counted:

Only bins that can be counted:

Name of counter: LEARN-114

**Note** The warehouse number is the highest level of organizational unit in warehouse management. In practice, the warehouse number usually corresponds to a physical building or distribution center. Each warehouse number has a substructure that maps the spatial relationship in the warehouse complex in detail.



Storage bins are the lowest level of organizational structure. They are assigned to a storage type and a storage section (if one exists). Storage bins represent the physical location where the goods are stored in the warehouse.


In the following screen, deselect all storage bins except for **STBN-9-###**.


STBN-9-###

The screenshot shows the SAP Fiori interface for 'Continuous Inventory: List Sorted by Number of Quants'. At the top, there is a navigation bar with the SAP logo and a title. Below it is a menu bar with various icons, including 'Display Storage Bin'. The main content area shows the following details:

Whse number: 100 San Diego Warehouse  
Stor.ty.: 002 Pallet Storage

S	StorageBin	Sec	Last mvmt	Quants	Inv	Notes
<input type="checkbox"/>	STBN-7-114	001				Empty bin
<input type="checkbox"/>	STBN-8-114	001	08/22/2021	2		
<input checked="" type="checkbox"/>	STBN-9-114	001	08/22/2021	2		

Now click on Activate button  and thus create a physical inventory document. Through this process, the selected storage bins are blocked against stock putaways and stock removals. You will receive the following success message:

 Inventory number 3 activated

Click on  three times to return to the SAP Fiori Launchpad.



## Step 2: Display Physical Inventory Document

**Task** Display your physical inventory document.

**Time** 5 min

**Short Description** Use the SAP Fiori Launchpad to watch your physical inventory document.

**Name (Position)** Carolin Bruzik (Warehouse Supervisor)

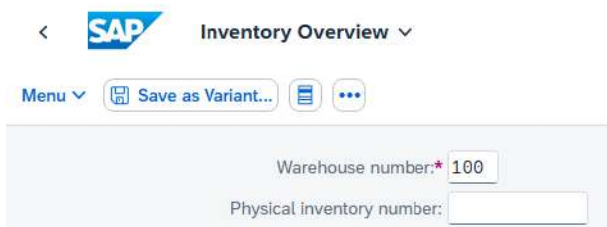
To watch your physical inventory document, in the *Warehouse Management* area on the *Physical Inventory* page in the *Warehouse Supervisor* role use the app *Inventory Overview*.

Start



In the screen *Inventory Overview*, enter **100** as Warehouse number.

100



Make sure that all other screens are empty and click **Execute**.

Inventory rec.	Inventory status	IA	Print	Inv.reference	Quant inv.	Typ	Count date	Recount	Remarks	Name of counter
3	Not counted	X				002	07/13/2025	00		LEARN-114
1	Cleared					002	06/25/2025	01		
2	Cleared					002	06/25/2025	01		

Use the column Name of counter in order to find and to select your physical inventory document. Click on **Display Inventory**.

Check the inventory status text, the storage bin, and the count date. Press **Statistics** in order to see additional key figures of the inventory.

### Inventory Statistics ✕

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**Scope**


No. of storage bins: <input type="text" value="1"/>	Number of quants: <input type="text" value="2"/>
No. of empty bins: <input type="text" value="0"/>	

---

**Status**

Not counted: <input type="text" value="1"/>	Counted: <input type="text" value="0"/>
Partially counted: <input type="text" value="0"/>	Cleared: <input type="text" value="0"/>

Press on  to close the popup.

Click on  three times to return to the SAP Fiori Launchpad.



### Step 3: Display Bin Status Report

**Task** Check the status of your bin status report.

**Time** 5 min

**Short Description** Use the SAP Fiori Launchpad in order to display the bin status report, which displays a detailed report of each storage bin within the specific warehouse.

**Name (Position)** Carolin Bruzik (Warehouse Supervisor)

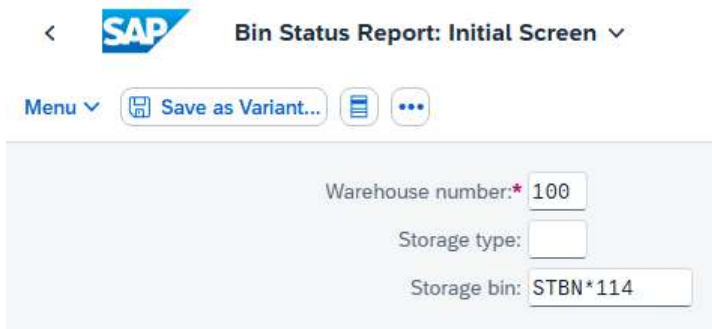
To display the bin status report, in the *Warehouse Management* area on the *Physical Inventory* page in the *Warehouse Supervisor* role use the app *Run Bin Status Report*.

Start



In *Bin Status Report: Initial Screen*, enter **100** (for the San Diego Warehouse) as Warehouse number and **STBN\*###** as Storage bin (do not forget to replace ### with your number). Compare with below and press **Execute**.

100  
STBN\*###



In *Bin Status Report: Overview* you should see that the storage bin **STBN-9-###** is filled. The screenshot below may differ from your screen.

STBN-9-###

Typ	StorageBin	Material	Plnt
001	STBN-1-114	<<empty>>	
001	STBN-2-114	<<empty>>	
001	STBN-3-114	<<empty>>	
002	STBN-7-114	<<empty>>	
002	STBN-8-114	PRTR1114	SD00
002	STBN-8-114	PRTR2114	SD00
002	STBN-9-114	ORMN1114	SD00
002	STBN-9-114	ORWN1114	SD00

Click on your storage bin (STBN-9-###) in order to receive more detailed information about the warehoused goods. Additionally, this screen also includes information about the current physical inventory status.

#### Stock per storage bin


Material	Plant	Loc...	Total Stock	Ba...	Batch
<input type="radio"/> ORWN1114	SD00	FG00	10	EA	
<input type="radio"/> ORMN1114	SD00	FG00	25	EA	

Please note the total stock for both goods of this storage bin:

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Click on  to return to the SAP Fiori Launchpad.



## Step 4: Enter Count Results

**Task** Enter your count results in the S/4HANA System.

**Time** 5 min

**Short Description** Use the SAP Fiori Launchpad in order to enter your physical inventory document and the count information in the S/4HANA System in accounting terms.

**Name (Position)** Sunil Gupta (Warehouse Employee)

To enter your count results, in the *Warehouse Management* area on the *Physical Inventory* page in the *Warehouse Employee* role use the app *Enter Inventory Count*.

Start



In the screen *Enter Inventory Count: Initial Screen*, enter **100** as Warehouse Number and **today's date** as Count date. Enter **your Inventory Record** number if it is not entered automatically. If you cannot remember your inventory record, please re-simulate the transaction of the previous step in order to find it. Also, please enter **LEARN-###** as *name of counter*. Press Enter to confirm your entries.

100

Your Inventory Record Number

Today's day

LEARN-###

In *Enter Inventory Count: Overview*, for the Material **ORMN1###**, **add 5 units to the value** of the previous step and enter this new value as counted quantity. For the Material **ORWN1###**, enter **the same value** which you have listed in the previous step. Press Enter.

ORMN1###  
Actual value +5

ORWN1###  
Actual value

Enter Inventory Count: Overview

Warehouse No: 100 - San Diego Warehouse  
Storage Type: 002 - Pallet Storage  
Inventory rec: 3  
Count date: 07/13/2025

Item	Stor. Bin	Material	Batch	Stock Segment	Plant	S	Counted quantity	AM	Zero	Quant	Storage Unit	SUT	Name of counter
1	STBN-9-114	DMN1114			S000		30		<input type="checkbox"/>	7115			LEARN-114
1	STBN-9-114	DMN1114			S030		10		<input type="checkbox"/>	6115			LEARN-114

✓ Difference compared to book quantity 20.00 %

Press **Save** to update your physical inventory document with the count results.

Click on **SAP** to return to the SAP Fiori Launchpad.

## Step 5: Start Recount

**Task** Start the recount.

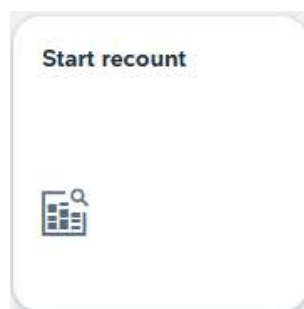
**Time** 5 min

**Short Description** Use the SAP Fiori Launchpad in order to enter the data of the recount.

**Name (Position)** Carolin Bruzik (Warehouse Supervisor)

To order to enter the recount, in the *Warehouse Management* area on the *Physical Inventory* page in the *Warehouse Supervisor* role use the app *Start recount*.

Start



In the screen *Start Recount: Initial Screen*, the number of your **Inventory record** and **100** as Warehouse Number should already be listed. If they are not listed, please fill in the boxes.

Inventory record  
100

**Note** If you cannot remember the number of your inventory record, you can identify it once more as in the task *Display Physical Inventory Document*.

Press Enter. In the next screen make sure that your storage bin **STBN-9-###** is selected for the recount. Compare with the next screenshot and proceed by clicking on **Initiate Recount**.


STBN-9-###


Start Recount: Overview

Warehouse Number: 100 San Diego Warehouse  
Storage Type: 902 Pallet Storage  
Phys. Inv. No.: 3

StorageBin	Material	Batch	Plant Location	S	+/- sign	Difference [%]	Value difference	Currency	Remarks
<input checked="" type="checkbox"/>	ORMN1114	5000 F600			+	20.00	6,000.00	USD	
	ORMN1114	5000 F600				0.00	0.00	USD	

You will receive following succes message:

 Recount 01 initiated for inventory 3

Click on  to return to the SAP Fiori Launchpad.



**Step 6: Enter Recount**

**Task** Enter the count results of your recount into the S/4HANA System.

**Time** 5 min

**Short Description** Use the SAP Fiori Launchpad to enter the count results into the S/4HANA System.

**Name (Position)** Sunil Gupta (Warehouse Employee)

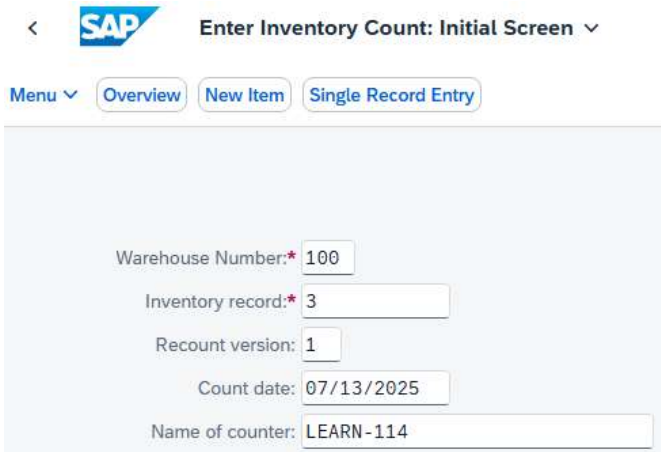
To enter the count result of the recount, in the *Warehouse Management* area on the *Physical Inventory* page in the *Warehouse Employee* role use the app *Enter Inventory Count*.

Start




In the screen *Enter Inventory Count: Initial Screen*, enter **100** as Warehouse Number, **1** as Recount version, **LEARN-###** as Name of counter and **today's date** as Count date. Please enter your **Inventory Record Number** if it is not listed automatically. Confirm your entries by pressing Enter.

100  
1  
LEARN-###  
Today's date  
Inventory Record  
Number



In the screen *Enter Inventory Count: Overview*, enter **the same data** that was entered in the first count. Please enter **LEARN-###** as Name of counter for both positions. Press Enter.

ORMN1###  
Actual value +5  
  
ORWN1###  
Actual value



Warehouse No.: 100 San Diego Warehouse  
Storage Type: 002 Pallet Storage  
Count date: 07/13/2025  
Inventory rot.: 2

Item	Str. Br.	Material	Batch	Stock Segment	Plnt	S	Counted quantity	AUt	Zero	Quant	Storage Unit	SUT	Name of counter
1	STBN-9-114	00001114			SD00		30		<input type="checkbox"/>	7115			LEARN-114
1	STBN-9-114	00001114			SD00		18		<input type="checkbox"/>	6115			LEARN-114

The deviation of the count result is 20%. Therefore, in the new screen that will open subsequently, you have to confirm the data by pressing Enter.

Click **Save** in order to update your physical inventory document with the recount results.

Click on **SAP** to return to the SAP Fiori Launchpad.

## Step 7: Display Bin Status Report

**Task** Check the status of your bin status report.

**Time** 5 min

**Short Description** Use the SAP Fiori Launchpad in order to display the bin status report that displays a detailed report of every storage bin within the specific warehouse.

**Name (Position)** Carolin Bruzik (Warehouse Supervisor)

To display the bin status report, in the *Warehouse Management* area on the *Physical Inventory* page in the *Warehouse Supervisor* role use the app *Run Bin Status Report*.

Start



In *Bin Status Report: Initial Screen*, enter **100** (for your San Diego warehouse) as Warehouse number and **STBN\*###** as Storage bin (replace ### with your number). Click **Execute**.

100  
STBN\*###



In *Bin Status Report: Initial Screen*, you should notice that the storage bin **STBN-9-###** is filled. The screenshot below could be look different from your view.

Typ	StorageBin	Material	Plnt
001	STBN-1-114	<<empty>>	
001	STBN-2-114	<<empty>>	
001	STBN-3-114	<<empty>>	
002	STBN-7-114	<<empty>>	
002	STBN-8-114	PRTR1114	SD00
002	STBN-8-114	PRTR2114	SD00
002	STBN-9-114	ORMN1114	SD00
002	STBN-9-114	ORWN1114	SD00

Click on your material ORMN1### in order to receive detailed information of this quant and check if the amounts have already changed.

**Note** As you can see, the stock unchanged since the stock difference has not been booked into the warehouse management yet.


**Display Quant**

Material: **ORMN1114**  
Men's Off Road Bike

Plant/Stor.loc.: **SD00 FG00** Warehouse No.: **100**  
Batch: Storage Type: **002**  
Stock cat.: Storage Bin: **STBN-9-114**  
Special stk.: Quant: **7115**  
Picking Area:  
Stock Segment:

**Stock data**

Total stock:	25	EA	GR Date:	08/22/2021
Avail.stock:	25		GR Number:	4990022114 1
Stock for put.:	0		Last movement:	08/22/2021 17:23:08
Pick quantity:	0		Document number:	3115 1
Weight:	521.394	LB	Certificate No.:	
Cap.consumpt.:	0.000			

Click on  to return to the SAP Fiori Launchpad.



## Step 8: Clear Differences in Warehouse Management

**Task** Clear the differences in the warehouse management.

**Time** 5 min

**Short Description** Use the SAP Fiori Launchpad in order to clear the stock differences within the warehouse management.

**Name (Position)** Carolin Bruzik (Warehouse Supervisor)

To order to clear the differences, use in the *Warehouse Management* area on the *Physical Inventory* page in the *Warehouse Supervisor* role the app *Clear Differences in WM*.

Start



In the screen *Clear Differences in WM: Initial Screen*, the Warehouse Number **100** and the number of **your Inventory record** should already be entered. If this is not the case, please enter the corresponding figures. Press Enter.

100  
Inventory record

In the list of differences, select your storage bin **STBN-9-###**. Afterwards, click on **Write Off**. You will receive the following success message:

STBN-9-###

✓ 1 bin cleared

Click on to return to the SAP Fiori Launchpad.



## Step 9: Display Bin Status Report

**Task** Recheck the bin status report.

**Time** 5 min

**Short Description** Use the SAP Fiori Launchpad in order to watch the status of your bin status report. It will offer a detailed overview over each storage bin.

**Name (Position)** Carolin Bruzik (Warehouse Supervisor)

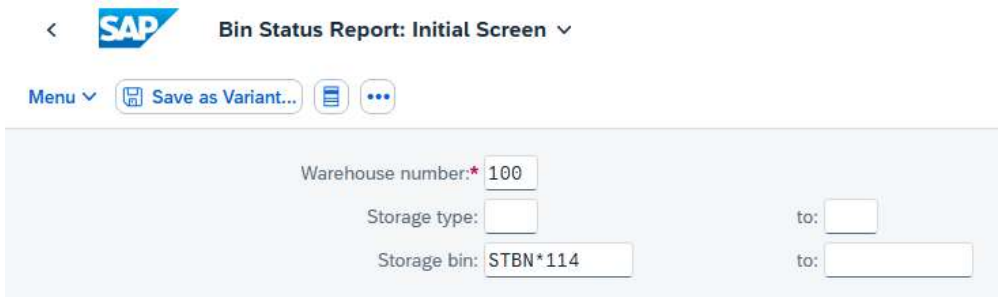
To display the bin status report, in the *Warehouse Management* area on the *Physical Inventory* page in the *Warehouse Supervisor* role use the app *Run Bin Status Report*.

Start




In *Bin Status Report: Initial Screen*, enter **100** as Warehouse number (for your San Diego warehouse) and **STBN\*###** as Storage bin (replace ### with your number). Click **Execute**.

100  
STBN\*###




In the screen *Bin Status Report: Overview*, click on your storage bin **STBN-9-###** in order to get detailed information. Make sure if the amount of your ORMN1### was adjusted.

STBN-9-###

<  Display Storage Bin ▾

Menu ▾

Warehouse No.:\* 100  
Storage Type:\* 002 Pallet Storage  
Storage Bin:\* STBN-9-114 

**Stor. bin** Stock Invent. Bin sectioning Statistic

Storage Section: 001 Total Section  
Picking Area:   
Fire-cont.sect.:   
Stor. bin type: P1 Pallet


Maximum Weight: 9,999.000 LB Occupied weight: 836.436  
Total capacity: 0.000 Cap.used: 0.000  
Utilization: XX 8.37 No. of quants: 2  
No.stor.units: 0.000

**Status**

Putaway block  
 Stock Removal Block  
Blk.reason:

**Stock per storage bin**

Material	Plant	Loc...	Total Stock	Ba...	Batch
<input type="radio"/> ORWN1114	SD00	FG00		10	EA
<input type="radio"/> ORMN1114	SD00	FG00		30	EA

Click on  to return to the SAP Fiori Launchpad.

## Step 10: Display Warehouse Inventory Value

**Task** Display the warehouse stock.

**Time** 5 min

**Short Description** Use the SAP Fiori Launchpad in order to watch the warehouse stock.

**Name (Position)** Carolin Bruzik (Warehouse Supervisor)

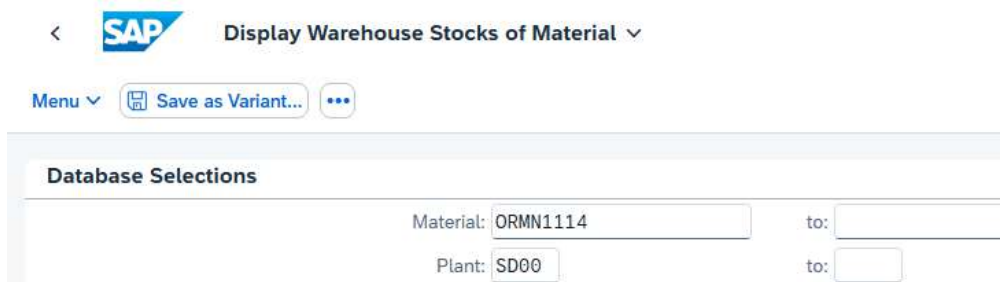
To display the warehouse stock, in the *Warehouse Management* area on the *Physical Inventory* page in the *Warehouse Supervisor* role use the app *Display Warehouse Stock*.

Start




In the screen *Display Warehouse Stocks of Material*, enter **ORMN1###** as Material (replace ### with your number) and as **SD00** as Plant. Make sure that all checkboxes are empty and click **Execute**.


ORMN1###  
SD00




Pay attention to the fact that the stock difference, although booked for the warehouse management, is not cleared for the inventory management yet. This becomes noticeable as the values for the distribution center San Diego shows the old stock quantity.

<  Display Warehouse Stocks of Material ▾

Menu ▾



Material	Material Description			Plant Name 1		
Locat. SL	Unrestricted Unit	Transit/Transf.	Quality Inspection	Restricted-Use	Blocked Stock	Returns
	Total Value Crpy	Total Value	Total Value	Total Value	Total Value	Total Value
BRMN114	Men's Off Road Bike			SD00 DC San Diego		
FG00	25 EA	0	0	0	0	0
	30,000.00 USD	0.00	0.00	0.00	0.00	0.00
* Total						
	30,000.00 USD	0.00	0.00	0.00	0.00	0.00

Click on  twice to return to the SAP Fiori Launchpad.

## Step 11: Clear Differences in MM Inventory Management

**Task** Clear the differences in MM inventory management.

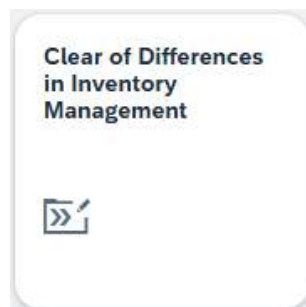
**Time** 5 min

**Short Description** Use the SAP Fiori Launchpad in order to clear the stock differences in the inventory management.

**Name (Position)** Carolin Bruzik (Warehouse Supervisor)

To clear the differences in the inventory management, use in the *Warehouse Management* area on the *Physical Inventory* page in the *Warehouse Supervisor* role the app *Clear Differences in Inventory Management*.

Start



In the screen *Clearing of Differences in Inventory Management*, enter **100** as Warehouse number and **999** as Storage type.

100  
999

**Note** Storage types are represented as a group of warehouse bins with similar characteristics. Storage types are defined on the basis of their spatial or organizational features.

Press **Execute**. In the screen *List of Quants for Difference Posting in Invent. Management*, select your Material **ORMN1###**. Make sure that no other elements are selected.

ORMN1###

The screenshot shows the SAP Fiori interface for 'List of Quants for Difference Posting in Invent. Management'. The title bar includes the SAP logo and the text 'List of Quants for Difference Posting in Invent. Management'. Below the title bar is a menu and a toolbar with icons for navigation and actions like 'Write Off'. The main content area displays the following data:

Warehouse Number: 100 San Diego Warehouse  
Storage Type: 999 Differences

St	StorageBin	Material	Plnt	Location	Available stock	BLn	Batch	Stock Segment
<input type="checkbox"/>	0000000002	ORMN1014	SD00	FG00	5	EA		
<input checked="" type="checkbox"/>	0000000003	ORMN1114	SD00	FG00	5-	EA		

Click **Write Off**. On the next screen you will receive a message that your material document is now created.

The screenshot shows the SAP Fiori interface for 'Log for Difference Clearing'. The title bar includes the SAP logo and the text 'Log for Difference Clearing'. Below the title bar is a menu and a toolbar with icons for navigation and actions like 'Technical Information'. The main content area displays a table with the following data:

Type	Material Doc.	MatYr	Message Text
■	4900038059	2025	Material Document Was Created

Click on **SAP** twice to return to the SAP Fiori Launchpad.



## Step 12: Display Warehouse Inventory Value

**Task** Display the warehouse stock again.

**Time** 5 min

**Short Description** Use the SAP Easy Access Menu in order to see the warehouse stock.

**Name (Position)** Carolin Bruzik (Warehouse Supervisor)

To display the warehouse stock, use in the *Warehouse Management* area on the *Physical Inventory* page in the *Warehouse Supervisor* role the app *Display Warehouse Stock*.

Start



In the screen *Display Warehouse Stocks of Material*, enter **ORMN1###** as Material (replace ### with your number) and **SD00** as Plant. Make sure that all boxes are empty and click **Execute**.

ORMN1###  
SD00

<  Display Warehouse Stocks of Material ▾

Menu ▾  Save as Variant... 

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**Database Selections**

Material:	<input type="text" value="ORMN1114"/>	to:	<input type="text"/>
Plant:	<input type="text" value="SD00"/>	to:	<input type="text"/>
Storage Location:	<input type="text"/>	to:	<input type="text"/>
Batch:	<input type="text"/>	to:	<input type="text"/>

As you can see, the amount of material and the associated data in San Diego has increased.

SAP Display Warehouse Stocks of Material

Material	Material Description	Plant Name 1	Unrestricted	Transit/Transf.	Quality Inspection	Restricted-Use	Blocked Stock	Returns
Locat: SL	Unit		Total Value Crcy	Total Value	Total Value	Total Value	Total Value	Total Value
08MN1114	Men's Off Road Bike	5000 DC San Diego						
FG00	30 EA		0	0	0	0	0	
	36,000.00 USD		0.00	0.00	0.00	0.00	0.00	
* Total								
	36,000.00 USD		0.00	0.00	0.00	0.00	0.00	

Click on  twice to return to the SAP Fiori Launchpad.



 WM IV Challenge

**Learning Objective** Conduct a physical inventory.

**Time** 45 min

You have successfully gone through the Case Study *Warehouse Management IV*. Now you are able to demonstrate and to apply your knowledge. For this purpose, you should solve the following additional task on your own.

**Scenario** As a warehouse manager, you are in control of the necessary physical inventories within your warehouse. The San Diego warehouse applies the method of continuous inventory. In the course of this inventory, your aim is to check all storage locations of the storage type *pallet storage*.

In the course of the physical inventory of the storage bin STBN-9-###, which is listed as empty, 120 units of your off-road helmets (*OHMT1###*) are found in storage location *TG00*. Strict investigations revealed that they were part of the last delivery and were not entered into the system at all. The goods were also put away into the wrong storage bin, as STBN-3-### would be the standard bin for them. Start this physical inventory within the system, add the count and clear it.

To reconcile the stocks, use a transportation order in order to restore the 120 units from the storage bin STBN-9-### to the storage bin STBN-3-###.

**Task Information** You are free to use the Case Study *Warehouse Management IV* as an aid. It is recommended to accomplish this advanced task without any help in order to thus put your acquired knowledge to a test.

